

# HOSPICE WHANGANUI—OUR VALUES

**Excellence**

**Professional**

**Productive and Resourceful**

**Aspirational**

**Learning and Growing**

**Kotahitanga**  
**One team**

**Partnership**  
**Diversity**

*Collaboration*

**Integrity**

**Manaakitanga**

**Transparency**

**Respect**

**AROHA**

**Courage**

## WE ALWAYS STRIVE FOR THE BEST

- We are relentlessly patient and whānau-centred in all that we do
- We challenge ourselves and we are open to learning new ways of doing things
- We are accountable for our actions and strive to bring our best
- We proactively seek, and respond to feedback from patients, whānau and our colleagues
- We commit to our individual growth and development

## WE ARE STRONGER TOGETHER

- We work together on our challenges and our solutions
- We welcome and embrace each other's differences and uniqueness
- We celebrate our achievements and successes
- We respect and support organisational decisions
- We actively pursue positive and meaningful partnerships with others
- We resolve conflicts and put things right with each other in a healthy and respectful manner

## WE DO THE RIGHT THING

- We communicate our ideas and decisions openly and transparently
- We have courageous, honest and respectful conversations where everyone retains their dignity
- We consider the impact of our words and actions on others
- We show grace and kindness to others and have the best intentions toward them
- We listen compassionately, seeking to understand other perspectives.